# USER MANUAL DWM-152

VERSION 1.1







# Preface

D-Link reserves the right to revise this publication and to make changes in the content hereof without obligation to notify any person or organization of such revisions or changes.

### **Manual Revisions**

Revision	sion Date Description	
1.1	January 20, 2010	DWM-152 Revision for updated firmware

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### Introduction

The 3.5G HSDPA USB Adapter allows users with a computer to connect to mobile broadband networks (HSDPA/UMTS/GPRS/GSM/EDGE). While connected, users can transfer data, stream media, and send SMS messages. The adapter uses a standard USB interface for fast and simple installation.

#### **Features**

- Compact and sleek mobile adapter easily fits in your pocket
- Provides HSDPA/UMTS/GPRS/GSM/EDGE network support
- GSM circuit-switched (CSD) data transfer for multimedia
- Plug-and-Play: No CD-ROM required
- Connection software launches quickly and automatically
- Convenient USB connector requires no additional cables
- MicroSD card reader slot for optional removable storage
- Send group SMS messages to up to 25 contacts simultaneously
- Store up to 1000 outgoing SMS (depending on SIM card capacity)
- Control incoming calls with forwarding, busy tone, or continuous ringing

## **Product Overview**

### **Package Contents**



D-Link DWM-152 - 3.5G HSDPA USB Adapter

### **System Requirements**

- Operating System: Mac OS X 10.4 or higher
- CPU: PowerPC G3 processor or higher
- RAM: 256 MB
- Hard Disk: 64 MB
- USB Port: 2.0 interface

#### **Hardware Overview**



### **LED Indicator Information**

Color	Service	Blinking	Solid
Yellow	System	—	Device Initializing / No Signal
Red	SIM Card Service	Searching	Error (No SIM / Invalid SIM)
Green	WCDMA	Registered	Connected
Blue	HSDPA	—	Connected
Purple	GPRS/ EDGE	Registered	Connected

## Installation

### **SIM Card Installation**

#### Follow the steps below to install a SIM card:

- 1. Remove the cover from the end of the adapter.
- 2. Pull out the SIM card tray. (Figure 1)
- 3. Insert the SIM card with the gold contacts facing down. (Figure 2)
- 4. Push the SIM card tray back into the adapter. (Figure 3)
- 5. Connect the adapter to a USB port on your computer. (Figure 4)
- **Note:** To remove an installed SIM card, pull out the SIM card tray and gently lift the card.



### **MicroSD Card Installation**

The DWM-152 has a slot which can read MicroSD cards with capacities of up to 8GB.

#### Follow the steps below to install a MicroSD card:

- 1. Unplug the DWM-152 USB adapter from the computer.
- Gently lift the upper left corner of the MicroSD card slot cover. (Figure A)
- 3. Insert the MicroSD card with the gold contacts facing towards the top of the adapter. (Figure B)
- 4. Close the MicroSD card slot cover. (Figure C)
- 5. Plug the DWM-152 into a USB port on your computer.
- 6. The computer may take a moment to recognize the device.
- 7. A new removable disk will appear in your computer's list of storage drives.
- **Note:** To remove a MicroSD card, unplug the device from the computer. Open the card slot cover and gently push the card in to eject it.



Figure A





Figure C

### **Software Installation**

Before you install the software, you must first install a SIM card into the USB adapter and connect the adapter to a USB port on your computer.

- 1. Click on the CD icon labeled DWM-152 on your desktop.
- 2. In the folder view, double-click on the package icon labeled D-Link USB Modem Application and Driver Package.mpkg.





3. The installer will now be launched.

### **Running the Installer**

- 1. The installer will be displayed. Click **Continue** to proceed.
- 2. Next, the **Read Me** window will be displayed. It contains the adapter's firmware version and other information related to the software. Click **Continue** to proceed.

3. The **Installation Type** window will appear. Click **Customize** if you wish to install a specific package.

You also have the option of changing the installation location. Click **Change Install Location** if you wish to do so. Otherwise, the default volume will be used.

Click **Install** when you are ready to proceed.





4. The application will be installed to the location specified.

5. Once the installation process is successfully completed, a window appear to inform you. You may now click the **Restart** button to complete the installation.



### **Uninstalling the DWM-152**

If for any reason you need to uninstall the DWM-152 Driver and Connection Manager Software, please follow the instructions below.

- 1. Disconnect the DWM-152 mobile adapter from your computer.
- 2. Open the Applications menu (企業A).
- 3. Open the folder Labeled **DWM-152 USB Modem**.
- 4. Double click on the script labeled **Uninstaller.command**.
- 5. Enter your password, if prompted, when the terminal window appears.
- 6. The script will run and notify you once the Driver and Application have been uninstalled. You may close the terminal window.
- 7. Restart your computer to complete the uninstallation.

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< >		<u>۹</u>		
▼ DEVICES	Name	Date Modified	Size	Kind
Leopard	🞑 Address Book	Jul 25, 2009 1:36 PM	18.6 MB	Applicat
Untitled	🔊 AirRadar	Oct 3, 2009 6:39 AM	27.5 MB	Applicat
	Automator	Jul 11, 2009 3:09 PM	14.8 MB	Applicat
	Calculator	Jul 6, 2009 2:17 PM	9.5 MB	Applicat
▼ SHARED	🚸 Chess	May 19, 2009 2:09 PM	3.8 MB	Applicat
WRPD's Time Capsule	Dashboard	Jul 31, 2009 3:18 PM	205 KB	Applicat
④ All	Dictionary	Jun 11, 2009 10:32 AM	7 MB	Applicat
V PLACES	💱 Dropbox	Sep 3, 2009 7:50 AM	67.3 MB	Applicat
Desktop	🐻 DVD Player	Jul 14, 2009 5:05 PM	32.3 MB	Applicat
🖄 User	DWM-152 USB Modem	Today, 4:57 PM		Folder
A Applications	D-Link Mobile ConnMgr	Dec 30, 2009 5:33 PM		Applicat
Documents	Uninstaller.command	Dec 9, 2009 5:14 PM	4 KB	Termi
_,	N Font Book	May 6, 2009 2:04 AM	14.5 MB	Applicat
SEARCH FOR	🛔 Front Row	Jul 31, 2009 3:18 PM	401 KB	Applicat
All Images	📣 GoogleMaps	Oct 15, 2009 8:39 AM	250 KB	Applicat
🕒 Today	觉 iCal	Jul 16, 2009 3:42 PM	51.5 MB	Applicat
Yesterday	iChat	Jul 29, 2009 1:28 PM	53.1 MB	Applicat
🕒 Past Week	🔅 iDVD	Sep 30, 2009 7:53 AM		Applicat
All Movies	Image Capture	Jun 20, 2009 2:56 PM		Applicat
All Documents	🔆 iMovie	Sep 30, 2009 7:53 AM		Applicat
	Internet Explorer	May 15, 2003 3:00 PM		Applicat
	<b>C</b>			) 4 +

● ● ● ● Terminal — 80×24	
Last login: Tue Jan 19 16:58:58 on console /Applications/DWM-152\ USB\ Modem/Uninstaller.command ; exit; Dlinkteki-MacBook:~ User\$ /Applications/DWM-156\ USB\ Modem/Uninstaller.command ; exit; Password: No matching processes were found No matching processes were found Driver and Application all are uninstalled completely! logout	B
[Process completed]	Υ.

## **Basic Functions**

### **Software Overview**

Once the program has been installed, you may launch the DWM-152 USB Modem application by clicking on its icon in the dock or via the Applications menu ( $\Im$  #A).



Once launched, the D-Link Mobile Connection Manager window will be displayed. The D-Link Mobile Connection Manager provides all of the functions needed to manage your connection to a mobile service network.



### **New Profile**

- 1. Click the **Profile** button.
- 2. Click the New button to open the New Profile window.

### **Create Profile**

- 1. Enter the Profile Name, Phone Number, and APN (Access Point Network)
- 2. Select the Authentication Type.
- 3. Click **Save Account** if you would like to save the username and password between login sessions.
- 4. If desired, click the check box to set this as the default profile.
- 5. Click **Next** to continue.



### **Establishing a Connection**

You can click the Connect button to connect to the network via the default profile. Once connected, the icon on the right side of the window will display a green checkmark instead of a red X. Once connected, you can use the mobile service network to browse the Internet, send e-mail, send text messages, and perform other tasks online.



**Note:** The Connect/Disconnect button will be grayed-out when no SIM card is present.)



### **Ending a Connection**

If you wish to disconnect, click the **Disconnect** button.



## **Profile Management**

Under the Profiles icon, users can create, edit and delete profiles as well as preset profiles.

#### **Editing a Profile**

- 1. Click the **Profile** button.
- 2. Select a profile and click the Edit button.
- 3. Click the appropriate tab and enter the information in the fields.
- 4. Click **OK** to close the Edit Profile window.

Note: Profiles may only be edited when you are disconnected.

#### **Deleting a Profile**

- 1. Click the **Profile** button.
- 2. Select a user-defined profile and click the **Delete** button.
- 3. Click **Yes** to confirm the deletion.

#### **Setting the Default Profile**

- 1. Click the **Profile** button.
- 2. Highlight the profile to use when the DWM-152 is started.
- 3. Click Set as Default profile.





0 0	D-L	ink Mobile ConnN	1gr	
ي 🕺 👌	sms	<u>~~</u>		D-Lini DWM-15
Tull open Connection	on			00:00:03
Profile				
New Edit (	Delete Set as def	ault Auto-det	tect	
Connection			Basic Setting	
🧐 User	Far EasTone			
		Category:	Connection	
		Profile Name:	Far EasTone	
		Phone Number:	*99#	
		APN:	internet	
		Authentication:	None	
		Liser Name:		
		Password		
		rassword.		

# Usage

The Usage window allows users to manage not only the current connection (if connected), but also their connection history. Click the Connection Info button to open the Connection Information window.



Usage

### **Statistics**

The Statistics tab displays the following information:

**Settings** - You may choose to limit data collection by data or by a specified number of days in a month. Click **Reset** to restart the data collection. Click **Apply** to apply any changes to the settings.

Data Transferred and Limits: Displays the total amount of data transferred within the specified period.



### **Connection History**

The History Connection tab displays the following information:

Profile - The name of the profile APN - The access point name Time Start - The time the connection was initiated Time End - The time that the connected ended Data Sent - The total amount of data sent Data Received - The total amount of data received Max Speed Up/Down - The highest recorded upload/ download speed for the session Average Speed Up/Down - The average upload/download speed for the session



To clear the Connection History:

- 1. Click Clear All Logs to clear the logs.
- 2. Click **Yes** to confirm.

# **Text Messaging (SMS)**

The DWM-152 can be used to perform the text messaging functions that can be done on a mobile phone such as sending, receiving, replying, forwarding and deleting.



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0 0	D-Link M	obile ConnMgr	
😵 🚺	sms 🔛		<b>D-Link</b> DWM-152
Tull GPRS Connection			00:00:03
SMS			
New Reply Form	vard Delete Crea	te Folder Setting	
📭 Local	Name	Content	Date
🔯 Inbox			
🔁 Outbox			
2 Draft			
Deleted			
📷 SIM			
ka lnbox			
🔁 Outbox			

### **New/Reply/Forward Text Message**

- 1. Click the **SMS** button.
- 2. Click New, Reply, or Forward.
- 3. Enter the recipient's phone number or click **Contacts** to see the contacts stored to the SIM card. In the contacts window, click the box next to the recipients name and click **Save** to return to the New SMS window.
- 4. Enter a message to send.
- 5. Click **Send** to send the message.

New SMS	_
) (0 / 3060)   1 Message(s	;)
	Ť
	New SMS (0/3060) 1 Message(s

### **Deleting a Message**

- 1. Click the **SMS** button.
- 2. Select the messages you want to delete.
- 3. Click **Delete** to delete the selected messages.
- 4. Click Yes to confirm.

### **Saving a Sender to Contacts**

- 1. Click the SMS button.
- 2. Select a message.
- 3. Shift click on the selected message and click Save as Contact.
- 4. In the **Add Contact** window enter the contact name.
- 5. Click **OK** to save the contact.
- 6. Once the contact has been saved, a confirmation window will be displayed. Click **OK** to close it.

### **SMS Settings**

This menu allows you to change the service center number, its validity period, and whether to store outgoing messages within the DWM-152 Mobile Connection Manager.

- 1. Click **SMS** > **Settings**.
- 2. If needed, enter the new Service Center number. Choose a Validity Period from the drop-down list.
- 3. Check the box to request delivery notifications or play sound effects if desired.
- 4. Click OK to save the details.



$\Theta$ $\odot$ $\odot$	SMS Se	ettings	
Message Option	IS		
Service Cen	ter No. :	1-555-123-4567	
Validity Peri	od :	Maximum	
Request o	delivery notifi	cations	
🗹 Incoming	SMS sound e	ffects	
	Cancel	ОК	11.

## **Contact Management**

The DWM-152 contacts manager displays all the contacts on the SIM Card. Contacts can be added, edited, deleted and imported.



Contacts

### **Adding Contacts**

- 1. Click the Contacts button.
- 2. Click the **Add** button.
- 3. In the Add Contact window, enter the contact name and telephone number.
- 4. Click **OK** to add the contact.

00	Add Contact	
Save Position:	💽 PC	(U)SIM card
* Name:	Bob	
* Mobile Phone:	555-123-4567	
Home Phone:		
Office Phone:		
Email:		
Group:	PC	\$
	Cance	Г ОК

### **Editing Contacts**

- 1. Click the **Contacts** button.
- 2. Select the contact to edit.
- 3. Click the **Edit** button.
- 4. Modify the contacts details.
- 5. Click **OK** to save the changes.

### **Deleting Contacts**

- 1. Click the **Contacts** button.
- 2. Select the contact to delete.
- 3. Click the **Delete** button.
- 4. Click **Yes** to confirm the deletion.

## **SIM Management**

SIM Management includes functions such as enabling/disabling a PIN, changing the PIN1/PIN2 codes, adjusting the phone number, viewing contacts usage, and viewing SMS usage.

### **Enabling or Disabling a PIN Code**

#### **Enable PIN Code**

To prevent unauthorized use of the SIM card a PIN code can be enabled.

- 1. Select Tools > Enable/Disable PIN code > Enabled.
- 2. Enter the correct PIN code to enable.
- 3. Click **OK** to enable PIN code protection.

If a PIN number has been enabled, you will always be asked to enter it before accessing the D-Link Mobile Connection Manager software.

#### Disable

If a PIN code is no longer required, you may disable it via the following steps.

- 1. Click Tools > Enable/Disable PIN code > Disabled.
- 2. Enter the correct PIN code.
- 3. Click OK to disable the PIN.

**Note:** The PIN is provided by your network service provider. **Warning:** The PIN code must be entered correctly within three tries. Failure to do so will cause the SIM card to become locked.





### **Changing a PIN Code**

SIM cards often contain two PIN codes that can be changed.

- 1. Click Tools > Change PIN Code > PIN1 or PIN2.
- 2. Enter the details in the following fields: Current PIN Code, Enter New PIN Code and Confirm New PIN Code.
- 3. Click **OK** to change.
- 4. Once complete, a confirmation window will be displayed. Click **OK** to close the window.

**Warning:** The PIN code must be entered correctly within three tries. Failure to do so will cause the SIM card to become locked.

**Note:** The PIN codes cannot be changed while the DWM-152 is connected to a mobile network.

### **Unlocking a PIN Code**

If the PIN code has been entered incorrectly three times and the SIM card has been locked, follow the steps below to unlock it:

- 1. If a PIN is blocked, the unblock window will be displayed.
- 2. Enter the PUK code. Enter the new PIN Code, and confirm the new code.
- 3. Click **OK** to confirm the new PIN code.

Note: The PUK number is provided by your mobile service provider.

Tools	Window Help		
Enab	le/Disable PIN Code	•	
Chan	ge PIN Code	•	PIN 1
Notw	ork Sattings		PIN 2
Call Settings			ConnMgr

# **Profile Settings**

The Profile Settings page allows you to manually change your Band and Network setting in case your DWM-152 can not automatically connect to your network provider.

### **Band Settings**

The DWM-152 supports two band selection options:

**Automatic** - The DWM-152 automatically selects the band based on the networks available in current area and those supported by the DWM-152.

**UMTS/HSDPA Only** - Restricts the DWM-152 to using 3G service on UMTS/HSDPA bands.

**GSM/GPRS/EDGE Only** - Restricts the DWM-152 to using 2G service on GSM/GPRS/EDGE bands.

To adjust the band settings follow the instructions below:

- 1. Click the **Profile** button.
- 2. Select **Band** tab.
- 3. Select Automatic, UMTS/HSDPA only, or GSM/GPRS/ EDGE only.
- 4. Click **Apply** and **OK**.



### **Network Selection**

The current location of the DWM-152 may be covered by more than one network. The DWM-152 supports two network selection options:

**Automatic** - By default the DWM-152 will automatically select the network based on the user account and network availability.

Manual - You may choose from the list of operators.

To manually set the network, follow the steps below:

- 1. Click on the **Tools** menu.
- 2. Click on Network Settings.
- 3. Select Manual.
- 4. Click **Search** to see all available networks.
- 5. Select a network operator and click **Apply**.
- 6. Click **OK** to finish.

**Note:** When the band is set to **UMTS/HSDPA Only**, manual selection will only list 3G networks.

00	Network Settings	
Ва	nd Network Sele	ction
<ul> <li>Automatic</li> </ul>	🔘 Manual	Apply
Manual		
Notice		
If user set unava camp-on networ	ilable setting will ca k.	ause not be able to
Operator	Туре	Status
	Search	



# Troubleshooting

#### 1. Why am I unable to connect to a mobile service network?

The DWM-152 requires a SIM card registered with a compatible service network. For information about the services that your SIM card provides access to, please contact your mobile service provider. The adapter will not connect to a service network unless all relevant settings have been specified correctly. Please make sure that all connection profile settings are accurate.

#### 2.Why is the software asking for a PIN number?

For security, some SIM cards have a PIN number enabled. If the SIM was used in a previous device, the PIN will be the same as it was before. If you did not set a PIN, please contact your mobile service provider.

#### 3. Why are the connection speed and data transfer rates slow?

Please check the network signal strength. A low signal will result in poor performance.

#### 4. Why am I unable to receive SMS messages?

This may happen with the SIM card memory is full. You may need to delete some messages to free up space.

#### 5. Why is only part of the name saved when adding a new contact?

The SIM card can hold a maximum of 12 letters/characters for a contact name.

# Glossary

**2G** - Second-generation mobile networking technology. Represents a switchover from analog to digital; most 2G networks use GSM.

**3G** - Third-generation mobile networking technology that enables simultaneous transfer of voice and non-voice data; most 3G networks use WCDMA.

**3.5G** - A more recent standard of mobile networking technology; generally uses HSDPA.

**3.75G** - A more recent standard of mobile networking technology; generally uses HSUPA.

**APN (Access Point Name/Network)** - Provides GPRS routing information. Consists of: Network ID: Identifies the external service requested by a GPRS user. Mobile network operator ID: Specifies routing information.

**ARFCN (Absolute Radio Frequency Channel Number)** - The specific ID numbers for all radio channels used in cellular mobile communications.

Bps (bits per second) - How data flow is measured.

DNS (Domain Name System) - Helps route network traffic by making the addressing process more user-friendly.

DHCP (Dynamic Host Configuration Protocol) - How devices obtain IP addresses from a server.

**DUN (Dial-Up Network)** - Windows component that enables online access via a modem.

**EDGE (Enhanced Data GSM Environment/Enhanced Data for Global Evolution)** - Advanced GPRS that delivers multimedia and other data needing greater bandwidth at up to 237 kbps.

GPRS (General Packet Radio Service) - Delivers data in packets at up to 86 kbps.

**GSM (Global System for Mobile Communications)** - The most popular cellular network, mostly operates in 850-900 or 1800-1900 MHz; the primary 2G system. **IMEI (International Mobile Equipment Identity)** - A number unique to each GSM/UMTS device that can be used block network access by a stolen mobile device.

**IP (Internet Protocol)** - Routes packets over a network.

**HSDPA (High Speed Downlink Packet Access)** - Advanced WCDMA that delivers bandwidth intensive data at up to 7.2Mbps; typically associated with 3.5G.

**HSUPA (High Speed Uplink Packet Access)** - Advanced WCDMA that delivers bandwidth intensive data at up to 5.76Mbps; typically associated with 3.75G.

Kbps (Kilobits per second) - A data flow measure; 1024 bits/second.

LAN (Local Area Network) - A data network with limited range but good bandwidth.

Mbps (Megabits per second) - A data flow measure; 1,048,576 bits/second.

**PPP (Point-to-Point Protocol)** - An internet connection method.

**PIN (Personal Identity Number)** - A four to eight digit security code on the SIM which permits access to a user's mobile carrier network.

**PUK (Personal Unblocking Key)** - A code used to unlock a blocked PIN number. Usually, if the wrong PUK is entered ten times in a row, the SIM will become permanently blocked and unrecoverable, requiring a new SIM card.

**Rx** - Shorthand for Reception.

**SIM (Subscriber Identity Module)** - A small card that contains key mobile device identification, subscription and contact information.

SMS (Short Messaging Service) - Allows text messages of up to 160 characters.

**Tx** - Shorthand for Transmission.

**WCDMA (Wideband Code Division Multiple Access)** - Wideband Code Division Multiple-Access (WCDMA) is one of the main technologies in the implementation of third-generation (3G) cellular systems. This product supports WCDMA up to 384kbps.

## **Technical Specifications**

#### MINIMUM SYSTEM REQUIREMENTS

- Operating System: Mac OS X 10.4 or higher
- CPU: PowerPC G3 processor or higher
- RAM: 256 MB
- Hard Disk: 64 MB
- USB Port: 2.0 interface

#### GSM BAND (GSM/GPRS/EDGE)

- 850 / 900 / 1800 / 1900 MHz
- Power Class 4 (900 / 1850 MHz)
- Power Class 1 (1800 / 1900 MHz)

#### UMTS/HSDPA BAND \*

- 850 / 1900 / 2100 MHz
- Power Class 3 (+24 dBm)

#### DATA RATES \*\*

- DL: 3.6 Mbps / 384 Kbps
- UL: 384 Kbps

#### ANTENNA

Internal monopole antenna

#### INTERFACE SUPPORT

• USB 2.0

#### SMS

- Circuit-switched (GSM)
- Packet-switched (GPRS)

#### SMS MANAGER

- Create, edit, forward, and send messages
- Inbox, outbox, draft, and sent folders

#### PHONEBOOK

• Import, export, add, modify, and delete records

#### **USIM SLOT**

• Standard 6-Pin SIM card interface

#### PLUG AND PLAY

• Automatic software/driver installation

#### **CONNECTION STATUS**

• Network name, signal strength, send/receive rate

#### LED INDICATOR

• Five-color LED provides status information

#### MicroSD CARD READER

• Supports standard MicroSD Cards up to 8GB

#### CERTIFICATION

- CE
- NCC
- FCC

#### DIMENSIONS (L x W x H)

• 89.4 x 26.68 x 12 mm

#### **OPERATING TEMPERATURE**

- -10° to 55°C (14° to 131°F)
- \* Supported frequency band is dependant upon regional hardware version.

\*\* Data rates are theoretical. Data transfer rate depends on network capacity and signal strength.