

D-LINK *AirPremier* DWL-1000AP+

2.4GHz Wireless Access Point

Manual

D-Link

Building Networks for People

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Package Contents



Contents of Package:

- **D-Link AirPremier DWL-1000AP+**
2.4 GHz Wireless Access Point
- Manual and Warranty on CD
- Quick Installation Guide
- Power Supply - 5V DC, 2.0A
- Ethernet Cable

Note: Using a power supply with a different voltage rating than the one included with the DWL-1000AP+ will cause damage and void the warranty for this product.

If any of the above items are missing, please contact your reseller.

System Requirements:

- A computer with Windows, Macintosh, or Linux-based operating system with an installed Ethernet adapter
- Internet Explorer or Netscape Navigator version 6.0 or above, with JavaScript enabled

Introduction

The D-Link *AirPremier* DWL-1000AP+ Wireless Access Point is an 802.1x high-performance wireless access point. With a second level of security that is not offered with other conventional 802.11 standards-compatible Access Points, the DWL-1000AP+ ensures a more secure wireless network than ever before. In addition to **WEP** encryption, the DWL-1000AP+ offers an **Authentication** capability when used with 802.1x compatible devices. This extra layer of protection will ensure a safer and more secure wireless network than has previously been available.

Outstanding features of the DWL-1000AP+ include **Backup AP Function, Load-Balancing, and Dynamic Channel Selection Function**. Please see the *Features and Benefits* section in this manual for further details on these special features.

Speed is another unique feature of the DWL-1000AP+. Unlike most access points, the DWL-1000AP+ is capable of data transfer speeds of up to 22 Mbps (compared to the standard 11 Mbps) when used with D-Link *AirPlus* products such as the DWL-520+ Wireless PCI Adapter and DWL-650+ Wireless Cardbus Adapter.

After completing the steps outlined in the *Quick Installation Guide* (included in your package) you will have the ability to share information and resources, such as files and printers, and enjoy the freedom that wireless networking delivers.

The DWL-1000AP+ is compatible with most popular operating systems, including Macintosh, Linux and Windows, and in conjunction with a radius server, can be integrated into a large enterprise network. This Manual is designed to help you connect the Access Point and the D-Link *AirPremier* 2.4GHz Wireless Adapters into a network in Infrastructure mode. *Please take a look at the **Getting Started** section in this manual to see an example of an Infrastructure network using the DWL-1000AP+.*

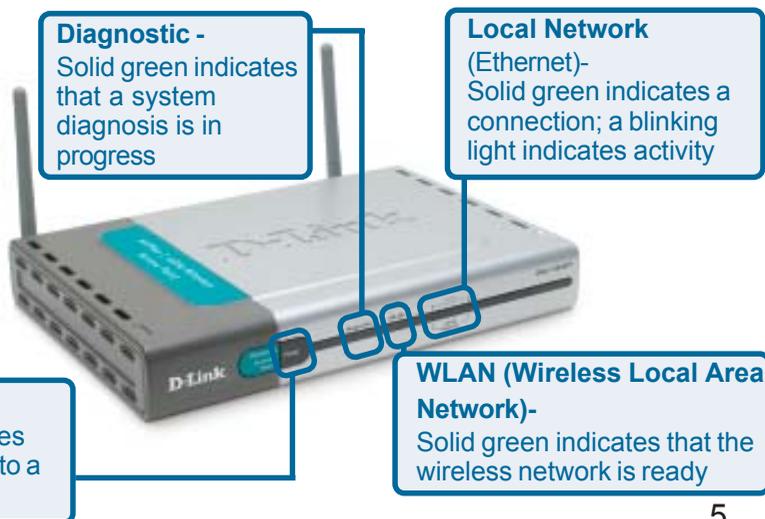
This manual provides a quick introduction to wireless technology and its application as it relates to networking.

Features and Benefits

- Supports 802.1x for wireless user authentication into the network, resulting in a more secure wireless network than was previously possible.
- Dynamic data rate scaling at 1, 2, 5.5, 11Mbps and 22Mbps
- 5 operating modes available: Access Point, AP Client and Bridge (Point-to-Point; Point-to-Multi-point), Wireless Client; Wireless Repeater
- Supports wireless data encryption with 64-bit, 128-bit WEP security.
- Two detachable antennas for diversity functionality
- DHCP server capability
- Backup AP Function ensures continued operation of the AP in the event of any operation failure of the primary AP
- Load Balancing Function allows for automatic connection by the client to the AP with the least traffic and the least number of clients, when several APs are deployed in one wireless network
- Dynamic Channel Selection Function automatically selects the fastest and least populated channel available for the client

802.1x Authentication requires EAP (Extensible Authentication Protocol). 802.1x supported EAP is available through the Windows XP Operating System. You will need to use the same type of EAP protocol on all the devices in your network when using the 802.1x feature.

LEDs



Wireless Basics

D-Link wireless products are based on industry standards to provide easy-to-use and compatible high-speed wireless connectivity within your home, business or public access wireless networks. Strictly adhering to the IEEE standard, the D-Link wireless family of products will allow you to securely access the data you want, when and where you want it. You will be able to enjoy the freedom that wireless networking delivers.

A wireless local area network (WLAN) is a cellular computer network that transmits and receives data with radio signals instead of wires. Wireless LANs are used increasingly in both home and office environments, and public areas such as airports, coffee shops and universities. Innovative ways to utilize WLAN technology are helping people to work and communicate more efficiently. Increased mobility and the absence of cabling and other fixed infrastructure have proven to be beneficial for many users.

Wireless users can use the same applications they use on a wired network. Wireless adapter cards used on laptop and desktop systems support the same protocols as Ethernet adapter cards.

Under many circumstances, it may be desirable for mobile network devices to link to a conventional Ethernet LAN in order to use servers, printers or an Internet connection supplied through the wired LAN. A Wireless Router is a device used to provide this link.

Wireless Basics (*continued*)

People use wireless LAN technology for many different purposes:

Mobility - Productivity increases when people have access to data in any location within the operating range of the WLAN. Management decisions based on real-time information can significantly improve worker efficiency.

Low Implementation Costs – WLANs (Wireless Local Area Networks) are easy to set up, manage, change and relocate. Networks that frequently change, both physically and logically, can benefit from WLANs ease of implementation. WLANs can operate in locations where installation of wiring may be impractical.

Installation Speed and Simplicity - Installing a wireless LAN system can be fast and easy and can eliminate the need to pull cable through walls and ceilings.

Network Expansion - Wireless technology allows the network to go where wires cannot.

Scalability – Wireless Local Area Networks (WLANs) can be configured in a variety of topologies to meet the needs of specific applications or existing infrastructures. Configurations are easily changed and range from peer-to-peer networks suitable for a small number of users to larger infrastructure networks to accommodate hundreds or thousands of users, depending on the number of wireless devices deployed.

Wireless Basics (continued)

The DWL-1000AP+ is compatible with the following **D-Link AirPro** multi-mode wireless network adapters:

- ◆ 2.4GHz multimode Wireless Cardbus Adapter used with laptop computers (DWL-AB650)
- ◆ 2.4GHz Wireless PCI card used with desktop computers (DWL-AB520)

Standards-Based Technology

The versatile DWL-1000AP+ Wireless Access Point is 802.1x compatible.

The 802.1x standard solves the problem of ensuring the safety of wireless networks by allowing for an additional layer of security. With two levels of security, **Authentication** and **Data Encryption**, the 802.1x wireless network is more impervious to intruders than has previously been possible.

The **Authentication** protocol in 802.1x provides the frontline of defense against network intrusion. **EAP** (Extensible Authentication Protocol) is the protocol used for authentication. Windows XP allows you to select the type of EAP you wish to use. All the clients, access points, and servers must share the same type of EAP in order to communicate and ensure that the network is secure.

If you are not using Windows XP, you can purchase EAP software to install for the wireless clients in your network.

The second level of security in the 802.1x wireless network is **WEP data encryption**. Depending on the radius server deployed in your network, you can automatically distribute the certificate automatically and change Encryption keys in the wireless network. This network feature will greatly reduce the amount of time needed to ensure secure networking by automatically changing WEP keys periodically, thus relieving administrators of the onerous task of manually changing keys on a multitude of workstations.

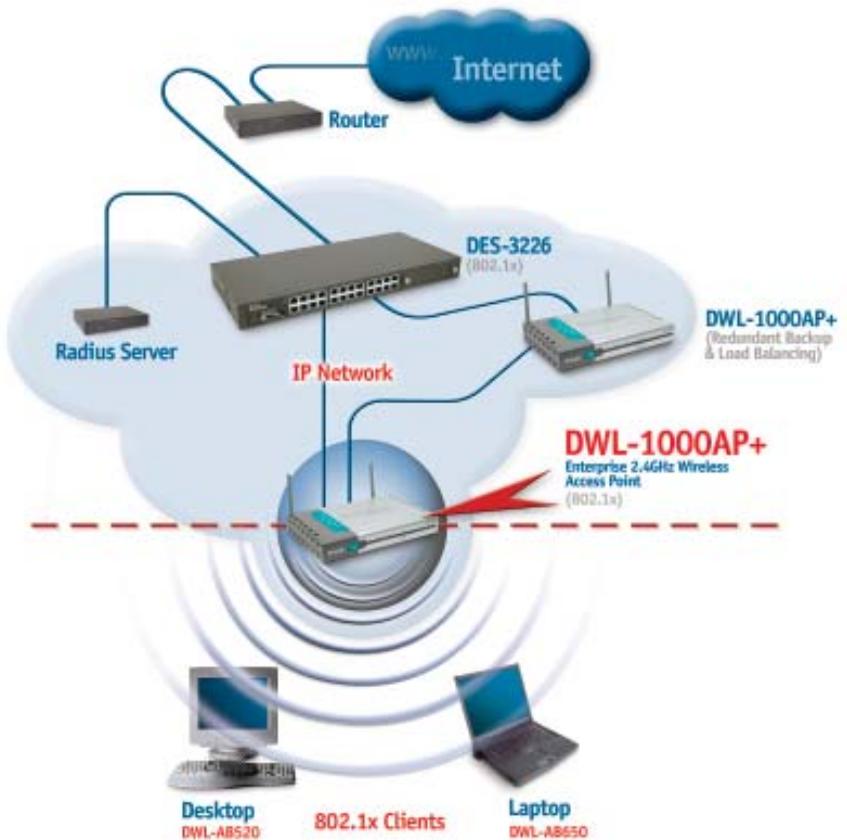
Wireless Basics *(continued)*

Installation Considerations

Keep in mind that the number, thickness and location of walls, ceilings, or other objects that the wireless signals must pass through, may limit the range. Typical ranges vary depending on the types of materials and background RF (radio frequency) noise in your home or business. The key to maximizing wireless range is to follow these basic guidelines:

1. Keep the number of walls and ceilings between the DWL-1000AP+ and other network devices to a minimum - each wall or ceiling can reduce your D-Link Wireless product's range from 3-90 feet (1-30 meters.) Position your devices so that the number of walls or ceilings is minimized.
2. Be aware of the direct line between network devices. A wall that is 1.5 feet thick (.5 meters), at a 45-degree angle appears to be almost 3 feet (1 meter) thick. At a 2-degree angle it looks over 42 feet (14 meters) thick! Try to make sure that devices are positioned so that the signal will travel straight through a wall or ceiling for better reception.
3. Building Materials make a difference - a solid metal door or aluminum studs may have a negative effect on range. Try to position wireless devices and computers with wireless adapters so that the signal passes through drywall or open doorways and not other materials.
4. Keep your product away (at least 3-6 feet or 1-2 meters) from electrical devices or appliances that generate RF noise.

Getting Started



Here is a sample of a network setup using the 802.1x compliant DWL-1000AP+ access point. Your network may look different. You will need 802.1x compliant devices, including wireless network adapters. If you are using two or more access points in conjunction for **load-balancing** or **backup**, please remember to keep the ethernet cable connection between the access points. An ethernet connection is needed so that IAPP (Inter Access Point Protocol) can be used to enable these functions.

Please read through the configuration section of this manual to learn about the settings you will need for your devices to achieve successful communication.

Using the Configuration Menu

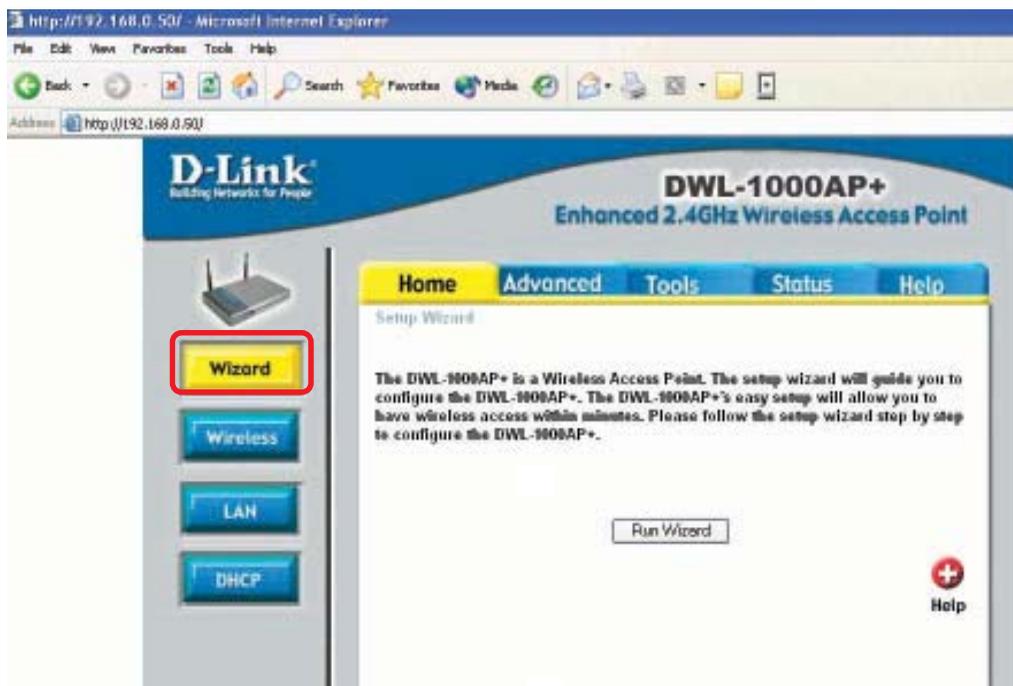
Before you use the configuration utility for the DWL-1000AP+, you must install the drivers and the configuration utility by inserting the CD-ROM that came with the DWL-1000AP+. (Please see the *Quick Installation Guide* that came with the product.) After you have completed this installation and restarted your computer, you can access the Configuration Utility at any time by clicking on the icon in your taskbar at the bottom right corner of your PC's screen.

After double-clicking on the icon in the taskbar (shown at right), the following Configuration Utility window will appear:



If you choose to use the configuration menu, you should configure the DWL-1000AP+ from a computer with an ethernet connection to the DWL-1000AP+:

Home > Wizard



Using the Configuration Menu

Home > Wireless

The screenshot shows the configuration page for a D-Link DWL-1000AP+ Enhanced 2.4GHz Wireless Access Point. The interface has a blue header with the D-Link logo and the device name. Below the header is a navigation bar with tabs for Home, Advanced, Tools, Status, and Help. On the left side, there are four buttons: Wizard, Wireless (highlighted with a red box), LAN, and DHCP. The main configuration area contains the following fields:

- AP Name: DWL-1000AP+
- SSID: default
- Channel: 6 (with a 'Dynamic' checkbox)
- WEP: Disabled (radio buttons for Enabled and Disabled)
- WEP Encryption: 64Bit
- Key Type: HEX
- Key1: 00000000
- Key2: 00000000
- Key3: 00000000
- Key4: 00000000

At the bottom right of the configuration area are three buttons: Apply (with a green checkmark), Cancel (with a yellow X), and Help (with a red plus sign).

AP Name: You may choose to rename your Access Point, especially if you have more than one Access Point on your network.

SSID: (Service Set Identifier) “default” is the default setting. The SSID is a unique name that identifies a network. All devices on a network must share the same SSID name in order to communicate on the network. If you choose to change the SSID from the default setting, input your new SSID name in this field. The SSID can be up to 32 characters in length.

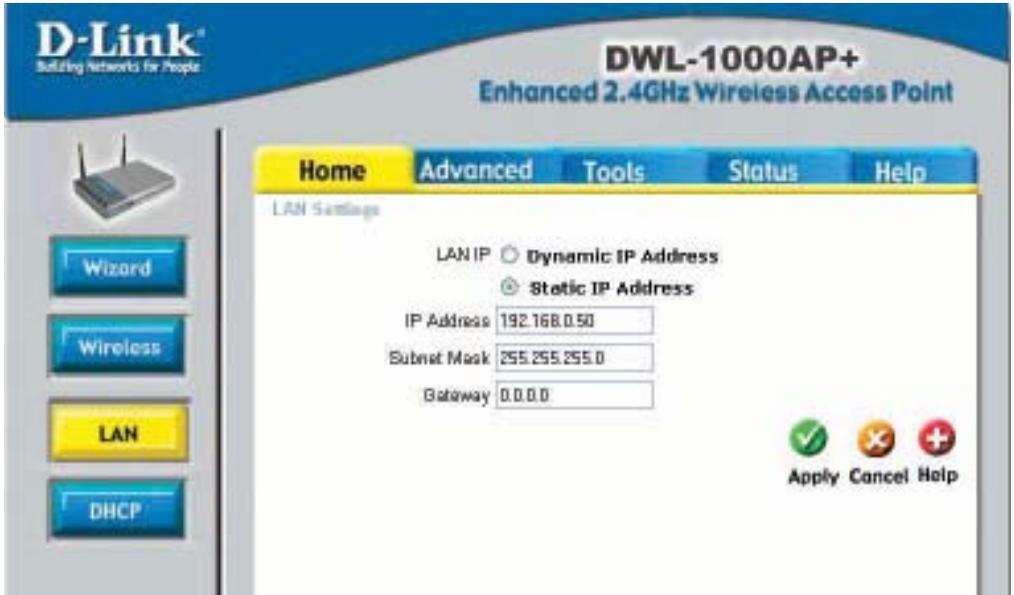
Channel: Channel 6 is the default channel. Input a new number if you want to change the default setting. All devices on the network must be set to the same channel to communicate on the network.

WEP Encryption: Select **Enable Encryption** to use **WEP (Wired Equivalent Privacy)** on the network. All devices on the network, and the Access Point, must share the same WEP selection – either **Enable** or **Disable**, and they must share the same WEP key. The WEP key is generated from **ASCII** or **Hexadecimal** entries that are either 64, 128, or 256 bit in length. When enabling encryption, select the **Key Type** (ASCII or Hexadecimal) and then input the appropriate digits or letters. You can create up to 4 keys. Select the key you wish to use.

Hexadecimal digits consist of the numbers 0-9 and the letters A-F
ASCII (American Standard Code for Information Interchange) is a code for representing English letters as numbers from 0-127

Using the Configuration Menu

Home > LAN



The screenshot displays the web-based configuration interface for a D-Link DWL-1000AP+ Enhanced 2.4GHz Wireless Access Point. The interface features a blue header with the D-Link logo and the product name. A navigation menu at the top includes 'Home', 'Advanced', 'Tools', 'Status', and 'Help'. On the left side, there is a sidebar with a router icon and buttons for 'Wizard', 'Wireless', 'LAN', and 'DHCP'. The main content area is titled 'LAN Settings' and shows the configuration for the LAN IP. The 'LAN IP' section has two radio buttons: 'Dynamic IP Address' (unselected) and 'Static IP Address' (selected). Below this, there are three input fields: 'IP Address' with the value '192.168.0.50', 'Subnet Mask' with the value '255.255.255.0', and 'Gateway' with the value '0.0.0.0'. At the bottom right of the configuration area, there are three buttons: 'Apply' (with a green checkmark icon), 'Cancel' (with an orange 'X' icon), and 'Help' (with a red plus icon).

Using the Configuration Menu

Home > DHCP



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Home | Advanced | Tools | Status | Help

DHCP Server

The DWL-1000AP+ can be setup as a DHCP server to distribute IP addresses to the LAN network.

DHCP Server Enabled Disabled

Starting IP Address 192 . 168 . 0 .

Ending IP Address 192 . 168 . 0 .

Lease Time

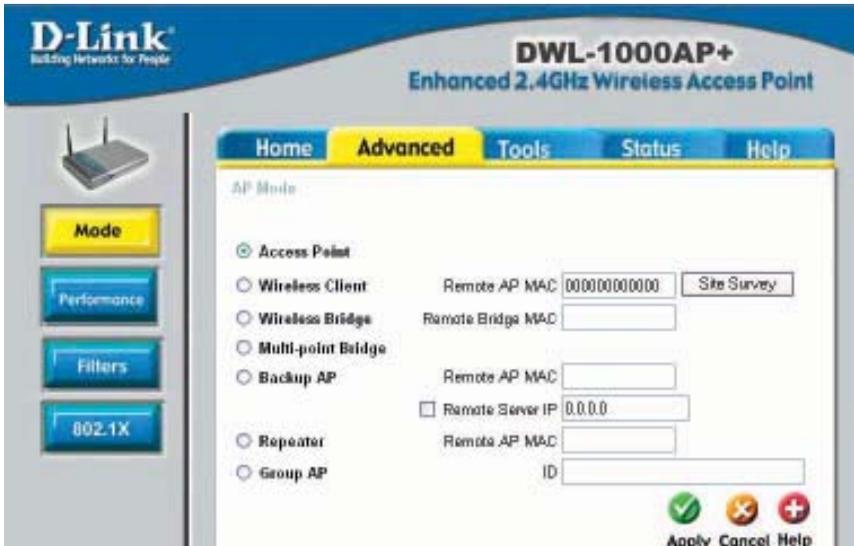
Apply **Cancel** **Help**

DHCP Client Table

Host Name	IP Address	MAC Address	Expired Time
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Using the Configuration Menu

Advanced > Mode



The DWL-1000AP+ can be configured to perform in any of the following modes:

Access Point: The default setting is Access Point

Wireless Client: Input the MAC address of the Remote AP to which you wish to associate

Wireless Bridge: Input the MAC address of the Remote Bridge to which you wish to associate.

Multi-point Bridge: For a multiple bridge configuration, input the MAC address of the Remote Bridge to which you wish to associate

Backup AP: To use two or more DWL-1000APs together, enter the MAC address of the primary Access Point

Repeater: Input the MAC address of the remote Access Point that you wish to repeat

Group AP: Enter the group name (**ID**). The **Group Name** of each AP that will be connected for the **Load Balancing** function must be the same.

Remote Server IP: Enter the IP Address of the remote server.

Site Survey: Click to see network information

Using the Configuration Menu

Advanced > Performance

The default Performance settings are shown here.

Beacon Interval: Beacons are packets sent by an Access Point to synchronize a wireless network. Specify a Beacon interval value. Default (100) is recommended.

RTS Threshold: This value should remain at its default setting of 2,432. If you encounter inconsistent data flow, only minor modifications to the value range between 256 and 2,432 are recommended.

Fragmentation: This value should remain at its default setting of 2,346. If you experience a high packet error rate, you may slightly increase your Fragmentation Threshold within the value range of 256 to 2,346. Setting the Fragmentation Threshold too low may result in poor performance.

DTIM Interval (Beacon Rate): (Delivery Traffic Indication Message) Enter a value between 1 and 16384 for the Delivery Traffic Indication Message (DTIM.) A DTIM is a countdown informing clients of the next window for listening to broadcast and multicast messages.

Transmission Rate: Select the transmission rate for the network

Preamble: Long Preamble is the default setting. (High traffic networks should use the shorter preamble type.) The preamble defines the length of the CRC block (Cyclic Redundancy Check is a common technique for detecting data transmission errors) used in communication between the Access Point and the roaming wireless Network adapters.

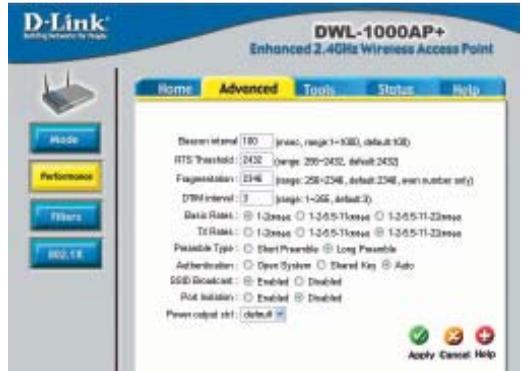
Authentication:

Open System - communicates the key across the network

Shared Key - devices must have identical WEP settings to communicate

Auto - automatically adjusts to the Authentication mode of the wireless client

SSID Broadcast: (Service Set Identifier) Enable or Disable (default) the broadcast of the SSID name across the network. SSID is a name that identifies a wireless network. All devices on a network must use the same SSID to establish communication.



Using the Configuration Menu

Advanced > Filters

The screenshot shows the web interface for a D-Link DWL-1000AP+ Enhanced 2.4GHz Wireless Access Point. The page is titled "D-Link Building Networks for People" and "DWL-1000AP+ Enhanced 2.4GHz Wireless Access Point". The navigation menu includes "Home", "Advanced" (selected), "Tools", "Status", and "Help".

On the left sidebar, there are buttons for "Mode", "Performance", "Filters" (highlighted in yellow), and "802.1X".

The main content area is titled "MAC Filters" and contains the following text: "Filters are used to allow or deny Wireless Clients users from accessing the DWL1000AP+." Below this, there are three radio button options:

- Disabled MAC Filters
- Only allow MAC address(es) listed below to connect to DWL-1000AP+
- Only deny MAC address(es) listed below to connect to DWL-1000AP+

Below the radio buttons, there is a "MAC Address:" field with six input boxes separated by hyphens, and a "Clear" button. Below that is a "Connected PCs:" dropdown menu and a "Clone" button.

At the bottom right of the configuration area, there are three icons: a green checkmark, an orange 'X', and a red plus sign, with the labels "Apply", "Cancel", and "Help" respectively.

Below the configuration area, there is a section titled "MAC Filter List" with a "MAC Address:" label and a table area.

Using the Configuration Menu

Advanced > 802.1x

The screenshot shows the configuration interface for a D-Link DWL-1000AP+ Enhanced 2.4GHz Wireless Access Point. The page is titled "802.1X" and is part of the "Advanced" configuration menu. The interface includes a navigation bar with "Home", "Advanced", "Tools", "Status", and "Help" tabs. On the left side, there is a sidebar with a router icon and buttons for "Mode", "Performance", "Filters", and "802.1X". The main content area is titled "802.1X" and contains the following settings:

- Enabled/Disabled:** Radio buttons for "Enabled" and "Disabled". The "Disabled" option is selected.
- Encryption Key:** Radio buttons for "64 bits" and "128 bits". The "64 bits" option is selected.
- Lifetime:** A dropdown menu set to "30 Minutes".
- RADIUS Server 1:** Fields for IP (0.0.0.0), Port (1812), and Shared Secret.
- RADIUS Server 2 (Optional):** Fields for IP (0.0.0.0), Port (0), and Shared Secret.

At the bottom right of the configuration area, there are three icons: a green checkmark for "Apply", a red X for "Cancel", and a red plus sign for "Help".

Using the Configuration Menu

Tools > Admin

The screenshot shows the configuration interface for a D-Link DWL-1000AP+ Enhanced 2.4GHz Wireless Access Point. The page has a blue header with the D-Link logo and product name. A navigation bar at the top contains tabs for Home, Advanced, Tools (selected), Status, and Help. On the left side, there is a sidebar with a router icon and three buttons: Admin (yellow), System (blue), and Firmware (blue). The main content area is titled 'Administrator Settings' and contains the following fields:

- New Password: [password field]
- Confirm Password: [password field]
- SNMP: Enabled Disabled
- System Location: [text field]
- System Contact: [text field]
- Community: [text field]
- Trap Receiver 1: [0.0.0.0]
- 2: [0.0.0.0]
- 3: [0.0.0.0]

At the bottom right, there are three icons: a green checkmark for 'Apply', an orange 'x' for 'Cancel', and a red plus sign for 'Help'.

Using the Configuration Menu

Tools > System

The screenshot shows the web interface for a D-Link DWL-1000AP+ Enhanced 2.4GHz Wireless Access Point. The top navigation bar includes 'Home', 'Advanced', 'Tools' (highlighted in yellow), 'Status', and 'Help'. On the left side, there is a vertical menu with three buttons: 'Admin' (blue), 'System' (yellow), and 'Firmware' (blue). The main content area is titled 'System Settings' and contains three sections:

- Save Settings to Local Hard Drive:** A 'Save' button.
- Load Settings From Local Hard Drive:** A text input field followed by a 'Browse...' button, and a 'Load' button below it.
- Restore to Factory Default Settings:** A 'Restore' button.

In the bottom right corner, there is a red circular icon with a white plus sign and the text 'Help' below it.

Using the Configuration Menu

Tools > Firmware

The screenshot shows the configuration interface for a D-Link DWL-1000AP+ Enhanced 2.4GHz Wireless Access Point. The page has a blue header with the D-Link logo and the product name. A navigation bar at the top contains tabs for Home, Advanced, Tools (selected), Status, and Help. On the left side, there is a vertical menu with buttons for Admin, System, and Firmware (highlighted in yellow). The main content area is titled "Firmware Upgrade" and contains the following text:

[Click here to check for the latest firmware available for the D-Link AirPlus DWL-1000AP+ Wireless Access Point.](#)

To upgrade the firmware, locate the folder where the firmware was downloaded on the hard drive using the Browse button. Once you have found the file to be used, click the Apply button below to start the firmware upgrade.

Current Firmware Version: 0.10
Firmware Date: Thu, 07 Nov 2002

Below the text is a text input field and a "Browse..." button. At the bottom right of the main content area, there are three icons: a green checkmark, a red 'x', and a red plus sign, with the labels "Apply", "Cancel", and "Help" respectively.

Using the Configuration Menu

Status > Device Info

The screenshot displays the web management interface for a D-Link DWL-1000AP+ Enhanced 2.4GHz Wireless Access Point. The interface features a blue header with the D-Link logo and the device model name. A navigation bar at the top includes tabs for Home, Advanced, Tools, Status (highlighted in yellow), and Help. On the left side, there is a vertical menu with buttons for Device Info (highlighted in yellow), Log, Stats, and Wireless. The main content area shows the 'Device Information' page, which includes the following details:

- Device Information**
 - Firmware Version: 0.1a, Thu, 07 Nov 2002
- Ethernet**
 - MAC Address: 00-12-34-56-78-90
 - IP Address: 192.168.0.50
 - Subnet Mask: 255.255.255.0
 - Gateway: 0.0.0.0
 - DHCP Server: Disabled
- Wireless**
 - MAC Address: 00-40-05-8E-0B-E3
 - SSID: default
 - Encryption Function: Disabled
 - Channel: 6
 - AP mode: Access Point

A red plus sign icon and the word 'Help' are located in the bottom right corner of the main content area.

Using the Configuration Menu

Status > Log



The screenshot displays the web management interface for a D-Link DWL-1000AP+ Enhanced 2.4GHz Wireless Access Point. The interface is divided into a left sidebar and a main content area. The sidebar contains navigation buttons for 'Device Info', 'Log', 'Stats', and 'Wireless'. The main content area has a top navigation bar with tabs for 'Home', 'Advanced', 'Tools', 'Status', and 'Help'. The 'Status' tab is selected, and the 'Log' sub-tab is active. Below the navigation bar, there is a 'View Log' section with a table of log entries. The table has two columns: 'Time' and 'Message'. The log shows two entries from 'Nov12/2002 10:34:13'. The first entry is 'System started' and the second is 'AP mode start. Channel=6 SSID: default'. There are also navigation buttons for 'First Page', 'Last Page', 'Previous', 'Next', 'Clear', 'Log Settings', and a 'Help' button with a red plus icon.

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Enhanced 2.4GHz Wireless Access Point

Home Advanced Tools **Status** Help

View Log

First Page Last Page Previous Next Clear Log Settings Help

page 1 of 1

Time	Message
Nov12/2002 10:34:13	System started
Nov12/2002 10:34:13	AP mode start. Channel=6 SSID: default

Device Info

Log

Stats

Wireless

Using the Configuration Menu

Status > Stats

The screenshot shows the configuration interface for a D-Link DWL-1000AP+ Enhanced 2.4GHz Wireless Access Point. The page is titled "D-Link Building Networks for People" and "DWL-1000AP+ Enhanced 2.4GHz Wireless Access Point". The navigation menu includes Home, Advanced, Tools, Status (selected), and Help. The main content area displays "Traffic Statistics" for the DWL-1000AP+, explaining that the statistics show Receive and Transmit Packets. It is divided into Ethernet and Wireless sections, each with Send and Recv sub-sections showing Good Packets and Dropped Packets counts.

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Enhanced 2.4GHz Wireless Access Point

Home Advanced Tools **Status** Help

Traffic Statistics
Traffic Statistics display Receive and Transmit Packets Passing through the DWL-1000AP+

Ethernet

Send	Good Packets	1625
	Dropped Packets	0
Recv	Good Packets	763
	Dropped Packets	0

Wireless

Send	Good Packets	2116
	Dropped Packets	0
Recv	Good Packets	1057
	Dropped Packets	0

Help

Using the Configuration Menu

Status > Wireless

The screenshot shows the web interface for a D-Link DWL-1000AP+ Enhanced 2.4GHz Wireless Access Point. The page has a blue header with the D-Link logo and the product name. A navigation bar at the top contains tabs for Home, Advanced, Tools, Status (highlighted in yellow), and Help. On the left side, there is a vertical menu with buttons for Device Info, Log, Stats, and Wireless (highlighted in yellow). The main content area is titled 'Connected Wireless PCs List' and features a table with two columns: 'Connected Time' and 'MAC Address'. A red plus icon with the word 'Help' is located in the top right corner of the table area.

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Enhanced 2.4GHz Wireless Access Point

Home Advanced Tools **Status** Help

Connected Wireless PCs List  Help

Connected Time	MAC Address
----------------	-------------

Device Info
Log
Stats
Wireless

Using the Configuration Menu

Help

D-Link
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Enhanced 2.4GHz Wireless Access Point

Home Advanced Tools Status **Help**

Home

- [Setup Wizard](#)
- [Wireless](#)
- [LAN Settings](#)
- [DHCP Server](#)

Advanced

- [Mode](#)
- [Performance](#)
- [Filters](#)

Tools

- [Administrator Settings](#)
- [System Settings](#)
- [Firmware Upgrade](#)

Status

- [Device Information](#)
- [Log](#)
- [Stats](#)
- [Wireless](#)

FAQs

Troubleshooting

This chapter provides solutions to problems that can occur during the installation and operation of the DWL-1000AP+. We cover various aspects of the network including network adapters. *(The examples below are illustrated in Windows XP. If you have another operating system, these solutions will still apply although the appearance on your computer screen may differ.)*

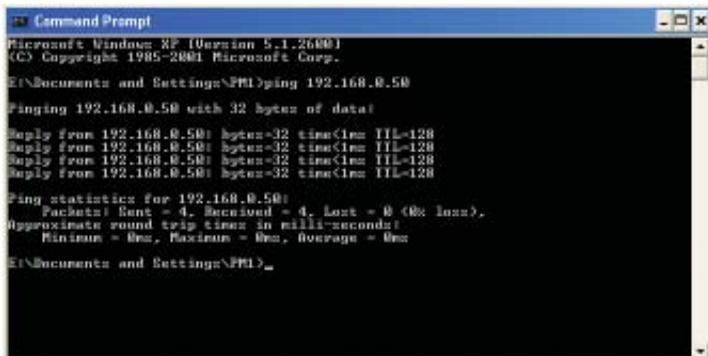
Note: It is recommended that you use an Ethernet connection to configure the DWL-1000AP+ Access Point.

1. The computer used to configure the DWL-1000AP+ cannot access the Configuration menu.

- Check that the **Ethernet LED** on the DWL-1000AP+ is **ON**. If the **LED** is not **ON**, check that the cable for the Ethernet connection is securely inserted.
- Check that the Ethernet Adapter is working properly. Please see item 3 (**Check that the drivers for the network adapters are installed properly**) in this **Troubleshooting** section to check that the drivers are loaded properly.
- Check that the **IP Address** is in the same range and subnet as the DWL-1000AP+. Please see **Checking the IP Address in Windows XP** in the **Networking Basics** section of this manual.

Note: The IP Address of the DWL-1000AP+ is 192.168.0.50. All the computers on the network must have a unique IP Address in the same range, e.g., 192.168.0.x. Any computers that have identical IP Addresses will not be visible on the network. They must all have the same subnet mask, e.g., 255.255.255.0

- Do a **Ping test** to make sure that the DWL-1000AP+ is responding. Go to **Start>Run>Type Command>Type ping 192.168.0.50**. A successful ping will show four replies.



```
Command Prompt
Microsoft Windows XP [Version 5.1.2600]
(C) Copyright 1985-2001 Microsoft Corp.

E:\Documents and Settings\FPI>ping 192.168.0.50

Pinging 192.168.0.50 with 32 bytes of data:

Reply from 192.168.0.50: bytes=32 time=1ms TTL=128

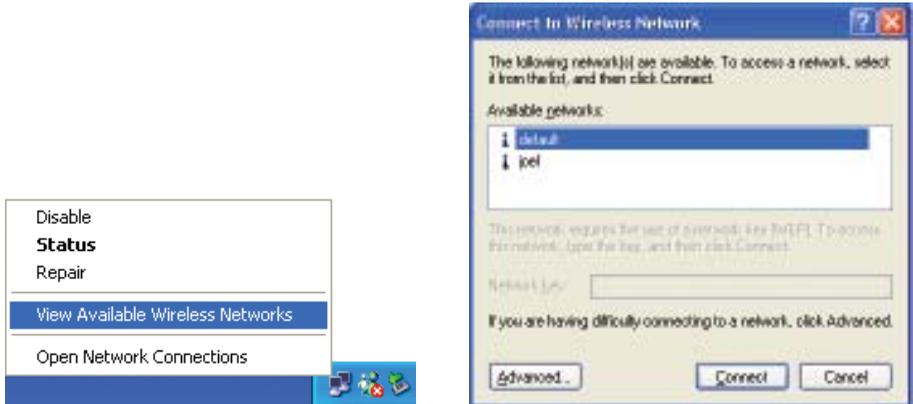
Ping statistics for 192.168.0.50:
    Packets: Sent = 4, Received = 4, Lost = 0 (0% loss),
    Approximate round trip times in milliseconds:
        Minimum = 0ms, Maximum = 0ms, Average = 0ms

E:\Documents and Settings\FPI>
```

Troubleshooting (continued)

2. The wireless client cannot access the Internet in the Infrastructure mode.

- Make sure the wireless client is associated and joined with the correct Access Point. To check this connection: **Right-click** on the **Local Area Connection icon** in the taskbar > select **View Available Wireless Networks**. The **Connect to Wireless Network** screen will appear. Please make sure you have selected the correct available network, as shown in the illustrations below.



- Check that the **IP Address** assigned to the wireless adapter is within the same **IP Address range** as the access point and gateway. *Since the DWL-1000AP+ has an IP Address of 192.168.0.50, wireless adapters must have an IP Address in the same range, e.g., 192.168.0.x. Each device must have a unique IP Address; no two devices may have the same IP Address. The subnet mask must be the same for all the computers on the network.)* To check the **IP Address** assigned to the wireless adapter, **double-click** on the **Local Area Connection icon** in the taskbar > select the **Support tab** and the **IP Address** will be displayed. (Please refer to **Checking the IP Address** in the **Networking Basics** section of this manual.)
- If it is necessary to assign a **Static IP Address** to the wireless adapter, please refer to the instructions on the following page.

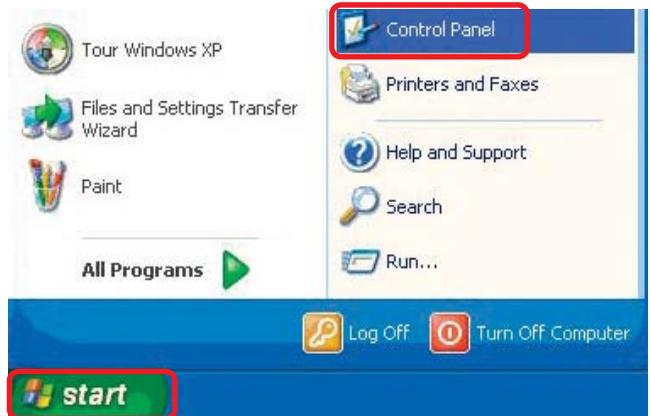
Assigning a Static IP Address in Windows XP/2000

Note: Residential Gateways/Broadband Routers will automatically assign IP Addresses to the computers on the network, using DHCP (Dynamic Host Configuration Protocol) technology. If you are using a DHCP-capable Gateway/Router you will not need to assign Static IP Addresses.

If you are not using a DHCP capable Gateway/Router, or you need to assign a Static IP Address, please follow these instructions:

- Go to **Start**

- Double-click on **Control Panel**



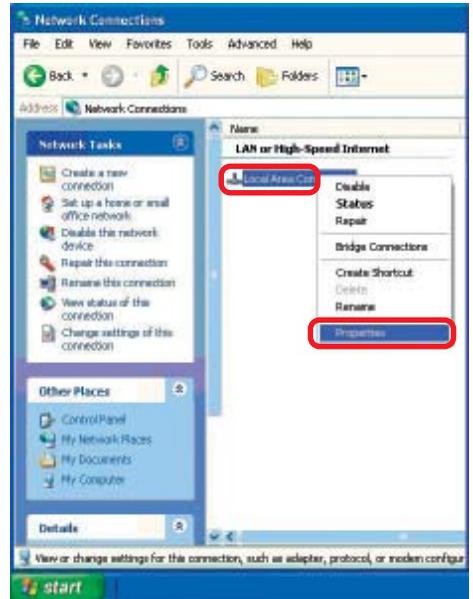
- Double-click on **Network Connections**



Troubleshooting

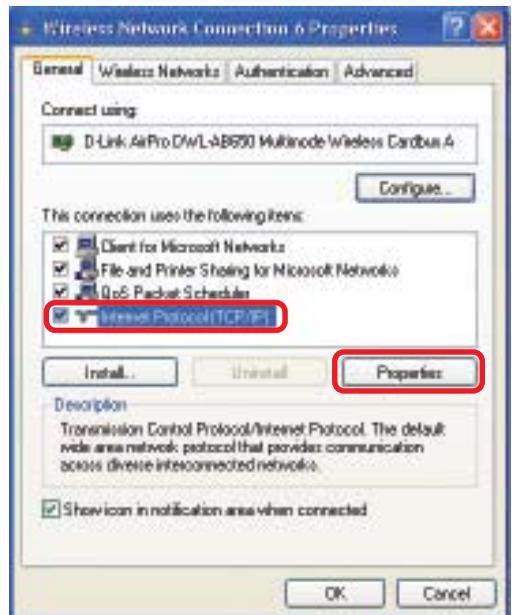
Assigning a Static IP Address in Windows XP/2000

- Right-click on **Local Area Connections**
- Double-click on **Properties**



Assigning a Static IP Address in Windows XP/2000

- Click on **Internet Protocol (TCP/IP)**
- Click **Properties**



Troubleshooting

Assigning a Static IP Address in Windows XP/2000

- In the window below, select **Use the following IP address**. Input your **IP address and subnet mask**. (The IP Addresses on your network must be within the same range. For example, if one computer has an IP Address of 192.168.0.2, the other computers should have IP Addresses that are sequential, like 192.168.0.3 and 192.168.0.4. The subnet mask must be the same for all the computers on the network.)

IP Address:

e.g., 192.168.0.2

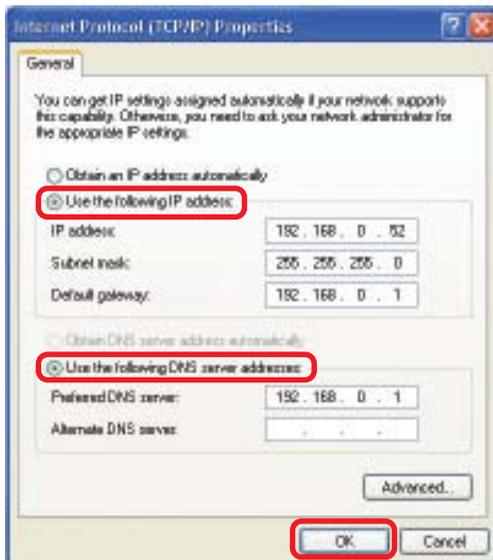
Subnet Mask:

255.255.255.0

Default Gateway:

Enter the LAN IP address of the wireless router. (D-Link wireless routers have a LAN IP address of 192.168.0.1)

- Select **Use the following DNS server address**. Enter the LAN IP address of the Wireless Router. (D-Link wireless routers have a LAN IP address of 192.168.0.1)
- Click **OK**



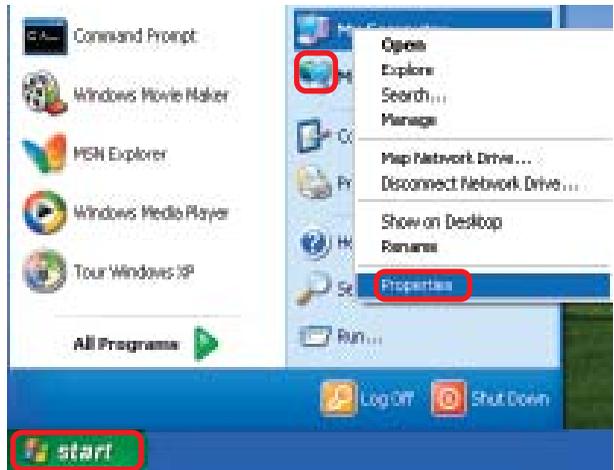
You have completed the assignment of a Static IP Address. (You do not need to assign a Static IP Address if you have a DHCP-capable Gateway/Router.)

Troubleshooting (continued)

3. Check that the drivers for the network adapters are installed properly.

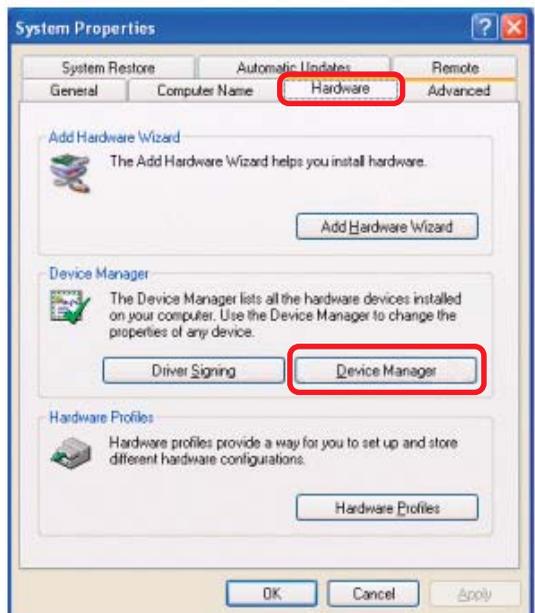
You may be using different network adapters than those illustrated here, but this procedure will remain the same, regardless of the type of network adapters you are using.

- Go to **Start** >
Right-click on
My Computer >
Click **Properties**



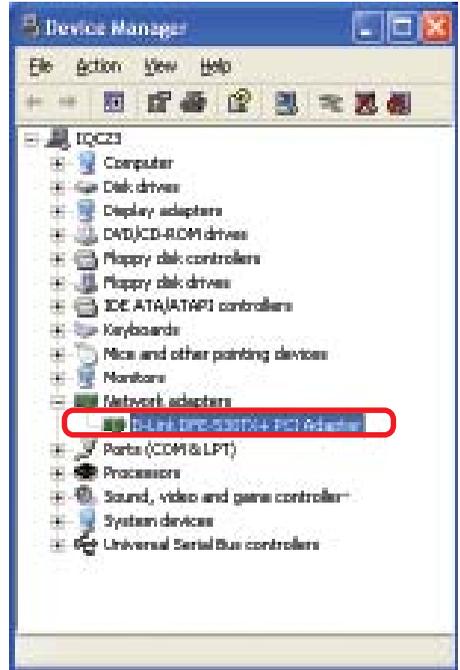
- Select the
Hardware
Tab

- Click **Device**
Manager



Troubleshooting

- Double-click on **Network Adapters**
- Right-click on **D-Link DFE-530TX+ Ethernet PCI Adapter**
- Select **Properties** to check that the drivers are installed properly



- Look under **Device Status** to check that the device is working properly



- Click **OK**

Troubleshooting

4. What variables may cause my wireless products to lose reception?

D-Link products let you access your network from virtually anywhere you want. However, the positioning of the products within your environment will affect the wireless range. Please refer to **Installation Considerations** in the **Wireless Basics** section of this manual for further information about the most advantageous placement of your D-Link wireless products.

5. Why does my wireless connection keep dropping?

- Antenna Orientation- Try different antenna orientations for the DWL-1000AP+. Try to keep the antenna at least 6 inches away from the wall or other objects.
- If you are using 2.4GHz cordless phones, X-10 equipment or other home security systems, ceiling fans, and lights, your wireless connection will degrade dramatically or drop altogether. Try changing the Channel on your Router, Access Point and Wireless adapter to a different Channel to avoid interference.
- Keep your product away (at least 3-6 feet) from electrical devices that generate RF noise, like microwaves, Monitors, electric motors, etc.

6. Why can't I get a wireless connection?

If you have enabled Encryption on the DWL-1000AP+, you must also enable encryption on all wireless devices in the network in order to establish a wireless connection.

- The Encryption settings are: 64, 128, or 256 bit. Make sure that the encryption bit level is the same on the DWL-1000AP+ and all the devices on the network.
- Make sure that the SSID on the Router, the DWL-1000AP+ and all the devices on the network are exactly the same. If they are not, wireless connection will not be established.
- Check that the correct EAP type for 802.1x authentication is selected for the wireless client. If using certification, check that the correct certification is properly installed.

Troubleshooting

7. Why is load balancing not working properly within a group of access points?

- Check that the access points are connected through the ethernet cable. Please keep in mind that the IAPP (Inter Access Point Protocol) is passed only through the ethernet connection.
- Check that the same **Group Name** is specified in the setting for each access point.

8. Why doesn't the back-up access point take over for the primary access point when the primary access point is not functioning?

- Check that both the primary and the backup access point are connected to each other as well as the ethernet backbone. (Also, please remember that IAPP (Inter Access Point Protocol) will not function unless the access points are connected with an ethernet cable.)
- Check that the backup access point is configured with the correct Ethernet MAC address of the primary access point.
- Check that the correct EAP type for 802.1x authentication is selected for the wireless client. If using certification, check that the correct certification is properly installed.

Technical Specifications

Standards

- IEEE 802.11b
- IEEE 802.1x
- IEEE 802.3
- IEEE 802.3u

Diagnostic LED

- Power
- Diagnostic
- WLAN (Wireless Local Area Network)
- (2) Local Network (Ethernet)

Temperature

- Operating: 0°C to 55°C (32°F to 131°F)
- Storing: -20°C to 75°C (-4°F to 167°F)

Humidity:

- 95% maximum, non-condensing

External Antenna Type:

- 2.0dB gain with reverse SMA connector

Power Input:

- External Power Supply: DC5V, 2.0A

Device Management:

- Web-based: Internet Explorer v. 6 or later; Netscape Navigator v 6x or later; or other Java-enabled browsers.

Safety & Emissions:

- FCC
- UL

Physical Dimensions:

- L = 9.25 inches (233 mm)
- W = 6.5 inches (165 mm)
- H = 1.38 inches (35 mm)

Port:

- (2) 10/100 Mbps Fast Ethernet

Technical Specifications

Data Rates: (with Automatic Fallback)

- 1, 2, 5.5, 11Mbps (22Mbps in proprietary Turbo mode)

Encryption:

- Supports 64-bit, 128-bit or 256-bit WEP encryption (RC4)

Frequency Range:

- 2.4 – 2.4835 GHz

Modulation Techniques:

- Barker (1Mbps/0db)
- Barker (2Mbps/3db)
- CCK (5.5Mbps/5.5db)
- PBCC (5.5Mbps/8.5db)
- CCK (11Mbps/8.5db)
- PBCC (11Mbps/4.5db)
- PBCC (22Mbps/8.5db)

Modulation Technology:

- PBCC - Packet Binary Convolutional Coding
- Direct Sequence Spread Spectrum (DSSS)
- 11-chip Barker sequence

Transmitter Output Power:

- 15dBm \pm 2dB

Weight:

- 2.0 lbs. (907g)

Media Access Control:

- CSMA/CA with ACK

Operating Range:

- Indoors: Up to 328 feet (100 meters)
- Outdoors: Up to 1,312 feet (400 meters)

Contacting Technical Support

You can find the most recent software and user documentation on the D-Link website.

D-Link provides free technical support for customers within the United States for the duration of the warranty period on this product.

U.S. customers can contact D-Link technical support through our web site, or by phone.

D-Link Technical Support over the Telephone:

(877) 453-5465

24 hours a day, seven days a week.

D-Link Technical Support over the Internet:

<http://support.dlink.com>

When contacting technical support, please provide the following information:

- Serial number of the unit
- Model number or product name
- Software type and version number

Warranty and Registration

Subject to the terms and conditions set forth herein, D-Link Systems, Inc. (“D-Link”) provides this Limited warranty for its product only to the person or entity that originally purchased the product from:

- D-Link or its authorized reseller or distributor and
- Products purchased and delivered within the fifty states of the United States, the District of Columbia, U.S. Possessions or Protectorates, U.S. Military Installations, addresses with an APO or FPO.

Limited Warranty: D-Link warrants that the hardware portion of the D-Link products described below will be free from material defects in workmanship and materials from the date of original retail purchase of the product, for the period set forth below applicable to the product type (“Warranty Period”), except as otherwise stated herein.

3-Year Limited Warranty for the Product(s) is defined as follows:

- Hardware (excluding power supplies and fans) Three (3) Years
- Power Supplies and Fans One (1) Year
- Spare parts and spare kits Ninety (90) days

D-Link’s sole obligation shall be to repair or replace the defective Hardware during the Warranty Period at no charge to the original owner or to refund at D-Link’s sole discretion. Such repair or replacement will be rendered by D-Link at an Authorized D-Link Service Office. The replacement Hardware need not be new or have an identical make, model or part. D-Link may in its sole discretion replace the defective Hardware (or any part thereof) with any reconditioned product that D-Link reasonably determines is substantially equivalent (or superior) in all material respects to the defective Hardware. Repaired or replacement Hardware will be warranted for the remainder of the original Warranty Period from the date of original retail purchase. If a material defect is incapable of correction, or if D-Link determines in its sole discretion that it is not practical to repair or replace the defective Hardware, the price paid by the original purchaser for the defective Hardware will be refunded by D-Link upon return to D-Link of the defective Hardware. All Hardware (or part thereof) that is replaced by D-Link, or for which the purchase price is refunded, shall become the property of D-Link upon replacement or refund.

Limited Software Warranty: D-Link warrants that the software portion of the product (“Software”) will substantially conform to D-Link’s then current functional specifications for the Software, as set forth in the applicable documentation, from the date of original retail purchase of the Software for a period of ninety (90) days (“Warranty Period”), provided that the Software is properly installed on approved hardware and operated as contemplated in its documentation. D-Link further warrants that, during the Warranty Period, the magnetic media on which D-Link delivers the Software will be free of physical defects. D-Link’s sole obligation shall be to replace the non-conforming Software (or defective media) with software that substantially conforms to D-Link’s functional specifications for the Software or to refund at D-Link’s sole discretion. Except as otherwise agreed by D-Link in writing, the replacement Software is provided only to the original licensee, and is subject to the terms and conditions of the license granted by D-Link for the Software. Software will be warranted for the remainder of the original Warranty Period from the date or original retail purchase. If a material non-conformance is incapable of correction, or if D-Link determines in its sole discretion that it is not practical to replace the non-conforming Software, the price paid by the original licensee for the non-conforming Software will be refunded by D-Link; provided that the non-conforming Software (and all copies thereof) is first returned to D-Link. The license granted respecting any Software for which a refund is given automatically terminates.

Non-Applicability of Warranty: The Limited Warranty provided hereunder for hardware and software of D-Link’s products will not be applied to and does not cover any refurbished product and any product purchased through the inventory clearance or liquidation sale or other sales in which D-Link, the sellers, or the liquidators expressly disclaim their warranty obligation pertaining to the product and in that case, the product is being sold “As-Is” without any warranty whatsoever including, without limitation, the Limited Warranty as described herein, notwithstanding anything stated herein to the contrary.

Submitting A Claim: The customer shall return the product to the original purchase point based on its return policy. In case the return policy period has expired and the product is within warranty, the customer shall submit a claim to D-Link as outlined below:

- The customer must submit with the product as part of the claim a written description of the Hardware defect or Software nonconformance in sufficient detail to allow D-Link to confirm the same.

- The original product owner must obtain a Return Material Authorization (“RMA”) number from the Authorized D-Link Service Office and, if requested, provide written proof of purchase of the product (such as a copy of the dated purchase invoice for the product) before the warranty service is provided.
- After an RMA number is issued, the defective product must be packaged securely in the original or other suitable shipping package to ensure that it will not be damaged in transit, and the RMA number must be prominently marked on the outside of the package. Do not include any manuals or accessories in the shipping package. D-Link will only replace the defective portion of the Product and will not ship back any accessories.
- The customer is responsible for all in-bound shipping charges to D-Link. No Cash on Delivery (“COD”) is allowed. Products sent COD will either be rejected by D-Link or become the property of D-Link. Products shall be fully insured by the customer and shipped to **D-Link Systems, Inc., 53 Discovery Drive, Irvine, CA 92618**. D-Link will not be held responsible for any packages that are lost in transit to D-Link. The repaired or replaced packages will be shipped to the customer via UPS Ground or any common carrier selected by D-Link, with shipping charges prepaid. Expedited shipping is available if shipping charges are prepaid by the customer and upon request.

D-Link may reject or return any product that is not packaged and shipped in strict compliance with the foregoing requirements, or for which an RMA number is not visible from the outside of the package. The product owner agrees to pay D-Link’s reasonable handling and return shipping charges for any product that is not packaged and shipped in accordance with the foregoing requirements, or that is determined by D-Link not to be defective or non-conforming.

What Is Not Covered: This limited warranty provided by D-Link does not cover: Products, if in D-Link’s judgment, have been subjected to abuse, accident, alteration, modification, tampering, negligence, misuse, faulty installation, lack of reasonable care, repair or service in any way that is not contemplated in the documentation for the product, or if the model or serial number has been altered, tampered with, defaced or removed; Initial installation, installation and removal of the product for repair, and shipping costs; Operational adjustments covered in the operating manual for the product, and normal maintenance; Damage that occurs in shipment, due to act of God, failures due to power surge, and cosmetic damage; Any hardware, software, firmware or other products or services provided by anyone other than D-Link; Products that have been purchased from inventory clearance or liquidation sales or other sales in which D-Link, the sellers, or the liquidators expressly disclaim their warranty obligation pertaining to the product. Repair by anyone other than D-Link or an Authorized D-Link Service Office will void this Warranty.

Disclaimer of Other Warranties: EXCEPT FOR THE LIMITED WARRANTY SPECIFIED HEREIN, THE PRODUCT IS PROVIDED “AS-IS” WITHOUT ANY WARRANTY OF ANY KIND WHATSOEVER INCLUDING, WITHOUT LIMITATION, ANY WARRANTY OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE AND NON-INFRINGEMENT. IF ANY IMPLIED WARRANTY CANNOT BE DISCLAIMED IN ANY TERRITORY WHERE A PRODUCT IS SOLD, THE DURATION OF SUCH IMPLIED WARRANTY SHALL BE LIMITED TO NINETY (90) DAYS. EXCEPT AS EXPRESSLY COVERED UNDER THE LIMITED WARRANTY PROVIDED HEREIN, THE ENTIRE RISK AS TO THE QUALITY, SELECTION AND PERFORMANCE OF THE PRODUCT IS WITH THE PURCHASER OF THE PRODUCT.

Limitation of Liability: TO THE MAXIMUM EXTENT PERMITTED BY LAW, D-LINK IS NOT LIABLE UNDER ANY CONTRACT, NEGLIGENCE, STRICT LIABILITY OR OTHER LEGAL OR EQUITABLE THEORY FOR ANY LOSS OF USE OF THE PRODUCT, INCONVENIENCE OR DAMAGES OF ANY CHARACTER, WHETHER DIRECT, SPECIAL, INCIDENTAL OR CONSEQUENTIAL (INCLUDING, BUT NOT LIMITED TO, DAMAGES FOR LOSS OF GOODWILL, LOSS OF REVENUE OR PROFIT, WORK STOPPAGE, COMPUTER FAILURE OR MALFUNCTION, FAILURE OF OTHER EQUIPMENT OR COMPUTER PROGRAMS TO WHICH D-LINK’S PRODUCT IS CONNECTED WITH, LOSS OF INFORMATION OR DATA CONTAINED IN, STORED ON, OR INTEGRATED WITH ANY PRODUCT RETURNED TO D-LINK FOR WARRANTY SERVICE) RESULTING FROM THE USE OF THE PRODUCT, RELATING TO WARRANTY SERVICE, OR ARISING OUT OF ANY BREACH OF THIS LIMITED WARRANTY, EVEN IF D-LINK HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. THE SOLE REMEDY FOR A BREACH OF THE FOREGOING LIMITED WARRANTY IS REPAIR, REPLACEMENT OR REFUND OF THE DEFECTIVE OR NON-CONFORMING PRODUCT. THE MAXIMUM LIABILITY OF D-LINK UNDER THIS WARRANTY IS LIMITED TO THE PURCHASE PRICE OF THE PRODUCT COVERED BY THE WARRANTY. THE FOREGOING EXPRESS WRITTEN WARRANTIES AND REMEDIES ARE EXCLUSIVE AND ARE IN LIEU OF ANY OTHER WARRANTIES OR REMEDIES, EXPRESS, IMPLIED OR STATUTORY.

Governing Law: This Limited Warranty shall be governed by the laws of the State of California. Some states do not allow exclusion or limitation of incidental or consequential damages, or limitations on how long an implied warranty lasts, so the foregoing limitations and exclusions may not apply. This limited warranty provides specific legal rights and the product owner may also have other rights which vary from state to state.

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CE Mark Warning: This is a Class B product. In a domestic environment, this product may cause radio interference, in which case the user may be required to take adequate measures.

FCC Statement: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communication. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Register your D-Link product online at <http://support.dlink.com/register/>

(11/08/2002)